

Customer Orders Processing and Execution Regulation

1. General Provisions

1.1. With the present Regulation main fundamental provisions, connected with the financial payments conducting at the Customer's accounts are defined.

1.2. Monitoring of the payments conducting at the Customer's accounts is carried into execution by the financial department;

1.3. Customer authenticates originality of the entered data at the contract signing and adherence of all the norms and regulations that are reflected in the present Regulation and also in other documents (Trade Regulation, Risk Disclosure, Public Offer, Managing trader's Offer), being an integral part of the present Regulation.

1.4. The Customer is obliged to follow instruction in accurate on the deposit/withdrawal of funds from his/her accounts; attend to Applications making out and not to open up to third parties.

1.5. If any profile information to be changed Customer is obliged to inform Company in due time in one of the following ways:

- Telephone Communications,
- Internet - email,
- fax communication,
- follow-up form with the assigned manager.

1.6. Means of crediting/debiting from the Customer's accounts are in the section 5 of the present Regulation.

1.7. All disputable situations on the monetary assets transfers from the Customer accounts are decided directly by the Disputes settlement Department, the information on the dispute should be sent by any of the ways according to the clause 1.5.

2. Personal Office Policy

2.1. For getting login and password for Personal Office entry the Customer should go through the registration at the Company web site <http://www.fx-trend.com/>

2.2. After the registration was complete the following services will be accessible for the Customer:

- opening of the Trading accounts;
- crediting/debiting of funds from the trading accounts;
- reviewing of title establishment documents of the Company;
- reviewing of the financial transactions statistics;
- changing of the Personal office settings.

2.3. The Customer is fully responsible for all the private information received from the Company to the indicated email or any other medium (fax, post office).

2.4. Company does not open trading accounts for the persons who are under legal age of 18 years.

3. Customer accounts Funds crediting

3.1. Funds crediting starts with trading account opening and placing of the Customer Request, in which personal data, the sum and way of replenishment should be indicated.

3.2. The Company credits to the Customer trading account the sum, received on the Company account after the payment of all the commission charges and costs, connected with the performance of the selected way of remittance.

3.3. Customer funds crediting takes place on or prior to three calendar days from the day of receipt of the funds to the account of the Company.

3.4. Funds that were receipt to the Customer trading account are credited in the American dollars, regardless to the currency the remittance was made in.

3.5. Commission charges and costs level, which the Customer bears at the conduction of the financial transaction, are presented separately for each method of payment at the Company web site at the Personal office section "My accounts".

3.6. After Application was filled in, the Customer is obliged to provide Notification on the money remittance, in which private data on the financial transaction is noted. The Notification should be completed by the Customer in the Personal office in "My accounts" section.

3.7. If the Notification cannot be sent due to the technical difficulties on the part of the Customer, the Customer is obliged to contact the financial department paragraph 1.5 for the solution of the problem on an individual basis.

3.8. In the event of trading account replenishment is to be carried out by the electronic payment systems, the minimum amount of the replenishment should be – 10\$. In the event of trading account replenishment is to be carried out as wire transfer, the minimum amount of the replenishment should be – 100\$.

4. Withdrawal of the funds from the Customer accounts

4.1. For funds withdrawal the Customer should forward from the Personal office the Application to the financial department for the funds withdrawal from the Customer trading account.

4.2. The Company should credit the sum to the specified requisites of the Customer after the payment of all the commission charges and costs, connected with the performance of the selected way of remittance.

4.3. The Customer funds withdrawal should be made on or prior to three calendar days, from the day of Application inflow to the financial department.

4.4. Commission charges and costs level, which the Customer bears at the conduction of the financial transaction, are presented separately for each method of payment at the Company web site at the Personal office section “My accounts”.

4.5. After Application was filled out, the Customer is obliged to provide Notification on the money remittance, in which private data on the financial transaction should be noted. The Notification should be completed by the Customer in the Personal office in “My accounts” section.

4.6. If the Notification cannot be sent due to the technical difficulties on the part of the Customer, the Customer is obliged to contact the financial department paragraph 1.5 for the solution of the problem on an individual basis.

4.7. The minimum amount for the withdrawal is 10\$. This paragraph is not extending in case of the trade account closing.

5. Methods of crediting/debiting of funds from the Customer accounts

5.1. The Customer has right to choose one of the following methods of crediting/debiting from their accounts at the filling out of the Application of funds crediting/debiting.

5.2. If the Customer wishes to conduct financial operation in the foreign currency, he/she should choose one of the following ways of remittance:

- Currency wire transfer;
- WebMoney payment system— WMZ;
- LiqPay (USD) system payment.

5.3. If the Customer wishes to conduct financial operation in the national currency, then he/she should choose the following way of remittance

- WebMoney payment system — WMU.